

At Image Advantages, we pride ourselves on the personalized service that we provide our customers with. To enable us to provide you with optimum service, please answer the following questions. The more detail that you can include, the better we can assist your callers.

**Please Complete Both Pages and Fax toll-free to: 800-319-4828
or Email csr@imageadvantages.com.**

1. Describe the services that your company provides.

2. What information would you like our reps to give your callers (product/company/service info)?

3. What information would you like our reps to get from your callers (you may list several questions that will help us qualify prospective customers before they speak to you)?

4. What answer phrase would you like used when your phone rings?

5. Would you like calls for you patched (live transfer)?

- Patched (live transfer)** **Messages to be taken** **Other** (please explain)
